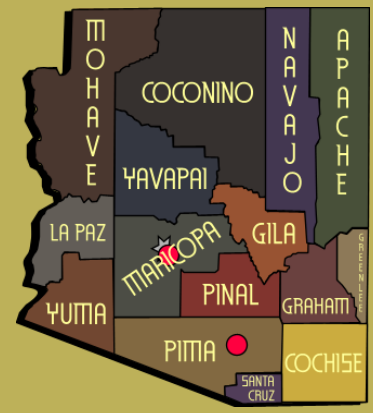


COURTS IN MARICOPA COUNTY INFORMATION TECHNOLOGY STRATEGIC PLAN 2013-2015 SUMMARY



LOCAL INITIATIVES, DRIVERS, AND PRESSURES

- Improve court case processing; replace aging case management systems in municipal courts.
- Digitize official court documents and records; implement EDMS in limited jurisdiction courts.
- Optimize internal and external information sharing.
- Continue court operations during a disaster; improve remote access.
- Provide electronic access to court and public records; authenticate official documents.
- Develop and implement audio/video and electronic courtroom technology, including web-based conferencing and recording.
- Measure and report on success factors for court effectiveness.
- Continue increasing electronic services, including c-citation, e-forms, collections/payments.
- Develop and implement recruiting, retention, and succession planning strategies.

CY 2011 ACCOMPLISHMENTS

- Began operation in Superior Court South Criminal Tower using state-of-the-art technology.
- Began two-year pilot to automate search warrant issuance between superior court and City of Phoenix.
- Provided numerous automated case management enhancements including increased integration between systems.
- Clerk's Office expanded virtual server environment and replaced all non-EDM funded servers.
- Continued e-filing integration with AZTurboCourt, expanded electronic transfer of records on appeal.
- Completed C2C program, enabling electronic transfer of index of record with images in cases on appeal.
- Phoenix continued to devote numerous resources to case management system replacement, especially in the areas of person matching and sentencing, on behalf of large volume limited jurisdiction courts.
- Numerous limited jurisdiction courts continued accepting payments online and expanded courtroom recording.
- Mesa completed scanning of 1.2 million criminal cases, transitioned to a paper-on-demand environment, and began accepting e-citations. Work continued to transition from ACIST to AJACS.
- Submitted consolidated IT strategic plan.

STATEWIDE PROJECTS: IMPACTS, CONCERNS, AND PARTICIPATION PLANS

LJ CMS/Bench Auto	Several municipal courts at end of life with non-AZTEC CMSs; Gilbert FullCourt upgrade completed; Chandler data integration issues and no replacement plan; Mesa continues leading LJ CMS large volume effort Phoenix ambivalent about CMS replacement.
JOLTSaz/AZYAS LJ EDMS	Continue enhancing iCIS Juvenile, SWID and AZYAS implementations done. MCJC expanding OnBase Online solution; not much data about smaller courts' EDMS plans as e-filing nears.
e-Filing/Std Forms	AZTurboCourt e-filing expanding; justice courts piloting small claims e-filing; numerous municipal courts continuing e-citation, photo red light, and online payment; experimenting with e-warrant approvals.
Architecture	Superior and justice courts develop and maintain own solutions due to volume and staffing levels; some non-target items persist but plans are generally in place to transition to target architecture items; some municipal courts have no clear transition plans for aging systems; some courts and departments still using out-of-support server O/S and DBMS.

TECHNOLOGY PROJECTS					
Project	Year/ Status	Project Detail Provided			Comments
		Full ¹	Skeletal ²	Mention ³	
AgileJury System & Assoc. Displays	FY12		X		Superior Court; granted exception by COT, Ph II
Office 2010 Refresh	FY13		X		Superior Court; Justice Courts; Probation
Automate Search Warrant	FY12		X		Superior Court
E-Filing AZTurboCourt	FY12		X		Superior Court, Justice Courts
iCISng - .net Migration of iCIS	FY15		X		Superior Court, Juvenile Court, Justice Courts
Web Rewrite	FY12		X		Superior Court
Automated Case Assignment	FY14		X		Adult Probation
APETS Data Exchanges	FY13		X		Countywide project

TECHNOLOGY PROJECTS					
Project	Year/ Status	Project Detail Provided			Comments
		Full ¹	Skeletal ²	Mention ³	
Document Imaging	FY13		X		Adult Probation
e-Filing Court Forms	FY13		X		Adult Probation
Generic Assessment Model	>FY15		X		Adult Probation
APD Macros	FY14			X	Adult Probation
Trust Accounting	FY13			X	Adult Probation
EFSP / Direct Filing	FY13		X		Court & Clerk
New Precinct	FY13		X		Justice Courts
eCitation	FY13		X		Justice Courts
FARE	FY12		X		Justice Courts
EDMS	FY14	X			Justice Courts/OBOL
AZYAS	FY12	X			Juvenile Court/iCIS
Detention Clinic	FY12			X	Juvenile Court
Document Imaging	FY13		X		Juvenile Court
SAF Automation	FY12		X		Juvenile Court
15-Minute Bed Check	FY13			X	Juvenile Court

TECHNOLOGY PROJECTS					
Project	Year/ Status	Project Detail Provided			Comments
		Full ¹	Skeletal ²	Mention ³	
Exhibits Tracking	FY14	X			Superior Court & Clerk
eCertification of Documents	FY12		X		Clerk of the Superior Court
Income Withholding Order Mods	FY12		X		Clerk of the Superior Court
Clerk's Financial Application Replacement	FY15	X			Clerk of the Superior Court (State JCEF)
e-Filing Foundation	FY12		X		Clerk of the Superior Court
Criminal History Records Reports	FY12			X	Chandler; from PD electronically to DPS; integration issue?
DD School Info Exchange	FY12		X		Chandler; AOC
Photo Enforcement Data Exchange	FY12		X		Chandler
Court Order Enforcement	FY13			X	Chandler; further development in CMS
EDMS Project	FY14			X	Chandler; Planned
Digital Archiving	FY13		X		Gilbert; OnBase; FullCourt
FARE Implementation	FY13		X		Gilbert; Interface with FullCourt CMS, On Hold
Self-Service Kiosk	FY12			X	Gilbert
Docket Display	FY12			X	Gilbert; underway
AZTEC Wizard Enhancements	FY14		X		Glendale/Scottsdale; Ongoing

TECHNOLOGY PROJECTS					
Project	Year/ Status	Project Detail Provided			Comments
		Full ¹	Skeletal ²	Mention ³	
Select Electronic Doc Management System	FY14		X		City of Glendale; other than OnBase requires exception
CMS Replacement	>FY15		X		Phoenix; pilot gap determines next step
e-Citation Filing - w/Hand Held	FY12		X		Phoenix/Brazos
On-Line Courtrooms/On-line Judgment and Sentence Orders	>FY15		X		Phoenix; On Hold; Local JCEF
Expand EDMS	>FY15		X		Phoenix; open cases
Home Detention	>FY15		X		Phoenix; On Hold
Video Initial Appearance	FY13		X		Phoenix; Exhibit One
Document Imaging	FY14	X			Mesa; FileNet; local JCEF; have exception
New CMS	FY13		X		Mesa; AOC (statewide LJ CMS)
e-Citation	FY13			X	Mesa; Brazos
Enhance AZTEC Wizard™ - Phase IV	FY14		X		Scottsdale; involves end-of-life AZTEC CMS
Enhanced Statistical Reporting	FY13		X		Scottsdale;
Facilities Expansion	FY15			X	Scottsdale; IT impact?
Data Cleanup / CMS Preparation	FY14		X		Scottsdale; Data migration

Note 1:

An “X” in “Full” indicates that the court has provided full detailed information about the project according to the general parameters outlined in the Commission on Technology’s Project Management Methodology. Also, risk analysis, impact, project costs and funding information has been provided.

Note 2:

An “X” in “Skeletal” indicates that the court provided detail about the local project in the master projects listing spreadsheet. Complete information, usually risks, impact analysis, project costs and funding, was not provided.

Note 3:

An “X” in “Mention” indicates that the court mentioned this project in a summary or listed it in an initiative. It may have been a phrase or a full paragraph of description, but did not contain detailed project-oriented information. If these projects are related to pursuing standards or directions already adopted (e.g., OnBase EDMS implementation, Jury+ upgrade, digital audio in the courtroom), then any mention which includes appropriate funding information is sufficient.